

# **G-54104 Customer Service Rep III (4)**

**Description:**

**Pay Rate:**

**Location: Syracuse**

**Supervisor: Dennis Donovan**

**Unposting Date: 04/16/2024**

**Duties and Responsibilities:**

Under general supervision have the ability to perform the following duties:

- All duties associated with Customer Rep I and II:
- Commercial and Industrial Customers
- Commercial Customer Deposits
- Commercial Applications

**Qualifications:**

- Must have 6 months as a Customer Service Representative 2

Please be advised that due to the nature of this position, incumbents are subject to federal Drug & Alcohol safety regulations governing US Department of Transportation ("DOT") covered positions, including the Federal Motor Carrier Safety Administration (FMCSA) and Pipeline Hazardous Material Safety Administration (PHMSA). As such, the Company's testing programs and policies regarding the use of federally prohibited drugs or alcohol, for recreational or medical purposes, will remain in effect for these safety-sensitive, DOT covered positions.

**Only bids received on or before the above close date will be given consideration. Email bids to [RecruitingNY@nationalgrid.com](mailto:RecruitingNY@nationalgrid.com) or fax bids to (315) 401-7890.**

**Bidders seeking to be considered for posted positions have the responsibility to fully set forth their qualifications on the job vacancy bid form. Candidates will be considered based on their seniority and the information provided on, or attached to, the bid form. Candidates who choose to submit incomplete forms may be deemed unqualified or ineligible for the posted position.**